

Adam Turner

Professional Summary

Motivated Social Worker with comprehensive knowledge of social justice issues and systems affecting marginalized communities. Passionate about developing and facilitating programs to support communities in need. Collaborative and analytical with proven ability to build strategic partnerships, advocate for clients and advance change for communities in need.

Core Competencies

Behavioral analysis, needs assessment, crisis intervention, case management, client care, client advocacy, cognitive-behavioral therapy (CBT), art therapy, interdisciplinary collaboration, and biopsychosocial assessments.

Work History

Signal Centers, Inc. - Special Needs Case Manager

Chattanooga, TN

12/2019 - 05/2020

- Stayed updated on new laws, regulations and procedures to promote more informed delivery of client services.
- Reviewed caseworkers' client cases and made recommendations for additional actions and improvements.
- Intervened in urgent and crisis situations and provided services in compliance.
- Consulted with clinicians to devise and manage effective ongoing care plans for at-risk patients including psychosocial assessments.
- Detailed program operations and participant activities with comprehensive recordkeeping.

Catholic Center of Concern - Intake Coordinator

Huntsville, AL

02/2018 - 05/2019

- Maintained current and accurate medical records for over multiple patients.
- Tracked and recorded expenses for services rendered to make sure they are accurate, current and compliant.
- Answered phone calls and provided new clients with required paperwork to initiate services which included: help with rent, utilities, prescriptions, etc.
- Solicited feedback to build, maintain, and improve patient and facility partnerships
- Aggregated, maintained and monitored customer satisfaction and dissatisfaction data to help determine needs and priorities.

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Skills

- Developing and reviewing service plans
- Relationship building and networking
- Crisis Intervention
- Documentation Proficiency
- Case Management
- Policy and procedure adherence
- Researching, referring, and advocating for community resources

Education

05/2019

Oakwood University

Huntsville, AL

Bachelor's: Social Work

08/2020

Southern Adventist University

Collegedale, TN

Master's: Social Work

Certifications

- Basic Life Support (BLS)
- Psychological First Aid (PFA)
- Six Sigma White Belt Certification
- Project Management Essentials