

Appt Date	Appt Time	Age	Gender	Out-of-state	Unable to serve request	Reason unable to serve	No-Shows	Successful/ Appropriate	Referral	Other/Notes
Launched 2/13/24										
2/15/24	10:00 AM	25	F	X	X	Out of state			Rec'd MHUC appt	Mistake, since OOS; new
2/15/24	1:00 PM	35	F					X	PCP for Outpt therapy	
2/15/24	5:00 PM	26	F					X	MHUC Appt	
2/16/24	1:00 PM	33	F	X	X		X			
2/19/24	8:00 AM	50	F					X	Pt req'd referral for spiritual retreat, was offered referral to Ins for residential bx health programs that are covered	
2/19/24	11:00 AM	23	F	X	X				Pt referred to PCP or out-pt mental health provider and safety pan	
2/19/24	12:00 PM	20	M					X	MHUC appt.	Over phone since video not working.
2/20/24	11:00 AM	22	F	X	X					Pt has IN address, but was in MI at the time; Could not complete appt.
2/20/24	12:00 PM	36	M	X	X					Pt did not complete e-check-in; Called, but no V/m set up.
2/20/24	1:00 PM	39	F					X	Psychology Today to find therapist; VirtualConsult MD for therapy and med/mgmt	Pt had hoped could get medication refilled through us since PCP recently left and meds ran out yesterday
2/20/24	5:00 PM	43	F					X	Pt provided w/ local medical referrals, as not aware of local mental health providers; informed we do not assist w/ SS Disability applications	Req'd therapy sources in KY and help with SS disability; unaware this was a crisis appt (should not have been an option for crisis appt. Has since been removed from offering)
2/22/24	1:00 PM	36	M	X	X				2/22/24 Therapist called. Outside of service area, but provided psychologytoday.com resource and pt said this met expectations	
2/22/24	5:00 PM	14	F	X	X					Called, but did not reach pt's mother to share outside of service area. Pt will need to present to Riley Specialty Clinic for med changes.
2/23/24	3:00 PM	21	F					X	MHUC Appt	
2/23/24	6:00 PM	47	M					X	MHUC Appt	
2/26/24	12:00 PM	26	F	X	X	Out-of-state; referred to inpatient facility for assessment	X			
2/26/24	1:00 PM	40	F	X	X	Out-of-state; referred to inpatient facility for ass	X			
2/26/24	3:00 PM	21	NB/Genderfluid	X	X	Out-of-state; referred to inpatient facility for ass	X			Pt is living in MI. Did not answer Telehealth video call or phone call. Left message on phone.
2/26/24	5:00 PM	5	F						Outpt therapy referral and coping tools to help anxiety provided and consistent schedule suggested	
2/26/24	6:00 PM	36	F	X	X					Cannot be seen; out-of-state; wants to be seen for ADHD
2/27/24	9:00 AM	37	M	X	X				Local community mental health provider	
2/27/24	2:00 PM	52	F				X			
2/27/24	6:00 PM	36	F	X	X				Provided w/ other providers	
3/1/24	2:00 PM	33	F				X			
3/1/24	5:00 PM	27	F		X	Cold/flu symptom relief needed			PCP; needed relief from cold/flu symptoms	

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3/1/24	6:00 PM	22	F					X	MHUC	
3/4/24	9:00 AM	73	M				X	X	Continue tx w/ therapist/psychiatrist at VA	
3/4/24	2:00 PM	32	M				X			
3/5/24	4:00 PM	9	M	X	X	Pt lives in KY. Mother thought she was setting up a video appointment w/ PCP for medication refill. Referred back to PCP or could come in-person to DCP to be seen.				
3/5/24	6:00 PM	35	M					X	MHUC	Pt's medications for anxiety and depression ineffective. PCP not helping effectively, according to Pt. MH Urgent care appt made.
3/6/24	4:00 PM	31	M	X	X	Out of state and no-show	X			
3/8/24	9:00 AM	47	M					X	MHUC	For anxiety; managing medication
3/8/24	5:00 PM	22	M	X	X	Out-of-state and no-show	X			Req'd referral to brain power in pre-appt notes
3/11/24	10:00 AM	24	F					X	Counseling referrals	Feeling anxiety, required counseling resources; also on waitlist for OP
3/11/24	11:00 AM	29	M	X	X	Out-of-state and no-show				
3/13/24	9:00 AM	34	M				X			
3/13/24	11:00 AM	28	F					X	Therapy referrals & MHUC	Depression and Anxiety
3/13/24	1:00 PM	48	F				X		Additional treatment resources are available as follows: <a href="https://www.samhsa.gov/find-help/national-helpline">https://www.samhsa.gov/find-help/national-helpline</a>  <a href="https://www.psychologytoday.com/us/therapists">https://www.psychologytoday.com/us/therapists</a>	
3/18/24	11:00 AM	28	F	X	X	Out-of-state			LSW provided generic resources for patient on AVS.	
3/25/24	9:00 AM	43	F					X	Therapy referrals & MHUC	Pt had a previous video-behavioral visit and thought someone would call her back w/ referrals. Didn't find previous referrals in MyChart. Referrals resent + MHUC to manage anxiety, depression, and PTSD.
3/26/24	9:00 AM	57	F	X	X	Out-of-state and no-show	X			
3/26/24	2:00 PM	43	F					X	Therapy referrals	For grief, past SI, regrets, past abuse
3/27/24	12:00 PM	46	F				X			No comments
4/1/24	11:00 AM	41	F					X	MHUC	New to area; Need meds for anxiety, depression, panic attacks, racing thoughts, etc.
4/2/24	11:00 AM	51	F	X	X	Pt is out-of-state			Additional treatment resources are available as follows: <a href="https://www.samhsa.gov/find-help/national-helpline">https://www.samhsa.gov/find-help/national-helpline</a>  <a href="https://www.psychologytoday.com/us/therapists">https://www.psychologytoday.com/us/therapists</a>	
4/2/24	2:00 PM	59	F				X		Additional treatment resources are available as follows: <a href="https://www.samhsa.gov/find-help/national-helpline">https://www.samhsa.gov/find-help/national-helpline</a>  <a href="https://www.psychologytoday.com/us/therapists">https://www.psychologytoday.com/us/therapists</a>	
4/3/24	3:00 PM	36	F					X	Referrerd to PCP or outpt mental health provider w/ Outpt mental health provider list provided	
4/4/24	2:00 PM	69	F				X		Additional treatment resources are available as follows: <a href="https://www.samhsa.gov/find-help/national-helpline">https://www.samhsa.gov/find-help/national-helpline</a>  <a href="https://www.psychologytoday.com/us/therapists">https://www.psychologytoday.com/us/therapists</a>	
4/5/24	2:00 PM	39	F				X			SW sent a MyChart msg that pt was outside of the service area. However, due to the nature of the pt's initial comments for appointment, SW called PD to conduct welfare visits to ensure pt's safety.
4/5/24	3:00 PM	23	M					X	Local therapy resources provided	

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4/9/24	1:00 PM	26	M	X	X	SWs missed appt, but couldn't have served him anyway since he is out-of-state.				
4/10/24	4:00 PM	50	F		X	Canceled within hrs of appt				
4/11/24	9:00 AM	41	F		X	Requested controlled substances that neither the therapist nor the MHUC could provide. Recommended cancellation list for local Dr's office.			Local Dr for controlled substances	
4/11/24	12:00 PM	42	F				X			
4/11/24	1:00 PM	19	F		X	Pt. cancelled appt.				
4/12/24	9:00 AM	43	M		X	Pt didn't respond to repeated attempts to connect, despite indicating that he was suicidal				
4/12/24	12:00 PM	42	F		X	Pt requests referrals to psychiatrists, but was offered MHUC appt to get back on meds. Pt declined and prefers telehealth or in-person in Lafayette, IN.				
4/16/24	12:00 PM	34	F		X	Pt requests medication refill. Therapist recommended PCP appt and ER for withdrawal sx.	X			Pt is requesting med refill, which we can't provide. The best we could do is perhaps offer MHUC. PROBLEM: Website makes it seem that pts will receive medication assistance, when that is not something that we provide from appts.
4/17/24	12:00 PM	41	F					X	Recommended to come in for detox at DCP, although initially wanted referral for rehab. Elected to do that.	
4/18/24	10:00 AM	36	F	X	X	Pt lives in KY and wants med refills			Virtual MD options/Life Stance	
4/19/24	2:00 PM	38	F	X	X	Pt = no show and seems to live in KY	X			
4/29/24	10:00 AM	36	M				X			
4/29/24	1:00 PM	37	F	X	X	Pt lives in Ky	X			
4/29/24	6:00 PM	26	F	X	X	Pt lives in Ky				
4/30/24	5:00 PM	38	M					X	Pt given community referrals due to inability to participate in PHP	
4/30/24	6:00 PM	54	F	X	X	Pt lives in Ky				
5/6/24	11:00 AM	25	F	X	X	Pt lives in Ky				Pt indicated they forgot to cancel; had a video visit with their PCP
5/8/24	10:00 AM	56	F	X	X	Pt lives in Ky				
5/8/24	5:00 PM	50	F	X	X	Pt lives in Ky				
5/9/24	4:00 PM	42	F	X	X	Pt lives in Ky				
5/10/24	4:00 PM	39	F				X			
5/10/24	5:00 PM	9	M					X	Referrals provided to pt's mother on behalf of minor child	
5/13/24	9:00 AM	37	F	X	X	Pt lives in KY				
5/13/24	11:00 AM	36	M	X	X	Pt lives in KY				
5/13/24	12:00 PM	37	F	X	X	Pt lives in KY				
5/14/24	5:00 PM	51	F					X	MHUC and therapy referrals provided	
5/22/24	3:00 PM	28	F				X			
5/23/24	10:00 AM	33	F	X	X		X		Additional treatment resources are available as follows: <a href="https://www.samhsa.gov/find-help/national-helpline">https://www.samhsa.gov/find-help/national-helpline</a>  <a href="https://www.psychologytoday.com/us/therapists">https://www.psychologytoday.com/us/therapists</a>	
5/23/24	6:00 PM	26	M					X	MHUC and therapy referrals provided	

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5/24/24	10:00 AM	22	M					X	Therapy options provided; Med mgmt will be done with PCP	
5/24/24	11:00 AM	34	F					X	Pt given MHUC appt as she switches from Lifestance to DCP	
5/27/24	6:00 PM	25	F					X	PHP referral	
5/28/24	10:00 AM	54	F					X	LSW called to advance appt with PCP and NP for pt, and DCP OP appt scheduled	
5/29/24	9:00 AM	41	F					X	OP online grief counselors provided for traveling nurse	
5/30/24	3:00 PM	37	F					X	OP appt with Modified Matrix set	
6/3/24	3:00 PM	32	Other					X	MHUC and continuance with prior therapist	
6/5/24	9:00 AM	34	F				X			
6/5/24	1:00 PM	34	F					X	Pt was referred to PHP, but later indicated that she lacked transportation and was eventually indicating that she needed inpatient trx.	
6/5/24	2:00 PM	32	F					X		
6/6/24	1:00 PM	50	M					X	Pt referred to PHP	
6/6/24	5:00 PM	44	F					X	MHUC Appt provided	
6/7/24	10:00 AM	50	F	X	X	Out-of-state and requesting medication refill				
6/7/24	3:00 PM	43	F					X	OP referrals provided	
6/10/24	11:00 AM	49	M	X	X		X			
6/10/24	3:00 PM	49	F	X	X		X			
6/10/24	4:00 PM	24	F					X	Pt was referred to Gateway for further worsening of SI symptoms, although fam could currently contract for safety	
6/11/24	12:00 PM	32	F					X	Pt provided with resources for therapy and med mgmt	
6/11/24	1:00 PM	59	F	X	X		X			
6/13/24	5:00 PM	34	F				X			
6/14/24	2:00 PM	70	F					X	MHUC appt	
6/14/24	6:00 PM	32	F					X	MHUC Appt & therapy	
6/17/24	12:00 PM	10	M				X			
6/17/24	1:00 PM	32	F	X	X		X			
6/17/24	6:00 PM	25	F					X	MHUC appt	
6/18/24	11:00 AM	10	M		X	Legal guardian did not show	X			
6/18/24	12:00 PM	25	M					X	MHUC & OP Appt for therapy	
6/19/24	9:00 AM	37	F	X	X		X			
6/19/24	12:00 PM	44	M					X	Appt w/ psychiatrist	
6/20/24	12:00 PM	9	F					X		
6/20/24	4:00 PM	45	F					X	MHUC Appt	
6/21/24	3:00 PM	37	M				X			
6/21/24	6:00 PM	24	M				X			

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