

Context: Met with a 72-year-old female client who was reapplying for a grant from the Foundation. She is the Power of Attorney for her adult son who has had several heart issues. Her son was denied Medicaid three times and he was recently denied disability, which they are trying to dispute in court. She and her son were previously awarded a grant for \$8,000 to help with past due medical expenses and monthly household expenses. She was also connected with a local church that helped provide some repairs to their home.

Problem: Client is confused about what she needs to do in order to complete her reapplication

1. **Goal:** “I want to know what stuff you need from me to finish the application”.
 - a. **Objective 1:** The client will send the needed documentation to the Foundation.
 - i. **Intervention 1:** This social work student gave the client a checklist of the documentation that she will need to turn in
 - ii. **Intervention 2:** This social work student verified with the client where the previous funds from her grant were spent by reviewing her bank account and medical bills with her.
 - b. **Objective 2:** The client will provide an update about her current financial and medical situation.
 - i. **Intervention 1:** This social work student created a bio-psycho-social assessment with the client by reviewing her household bills, her son’s medical condition, any other supports she has, etc.

- ii. **Intervention 2:** This social work student had the client sign a release form and sent the form to her son's physician to obtain his medical records

Problem: Client needs other resources that are not provided by the Foundation

1. **Goal:** "I need more repairs on my house".

a. **Objective 1:** Client will contact Habitat for Humanity Hands Up Repair Program

i. **Intervention 1:** Client was given a brochure and contact information for the Habitat for Humanity Hands Up Repair Program.

ii. **Intervention 2:** This social work student will follow up with the client and Habitat for Humanity in the next couple weeks to keep track of repairs needed and provided.

b. **Objective 2:** Client will attend a weatherization seminar at DOCUP

i. **Intervention 1:** Client was given information about the seminar at DOCUP

ii. **Intervention 2:** This social work student will call the client to follow up after the seminar to see if it was helpful to her