

Interagency Coordination & Wraparound Referral Log (De-identified)

Student: Brooke Holloway

Placement Site: Compassion House

Competency: 6 Engage with individuals, families, groups, organizations, and communities

Practice Behavior 6.2: Engage with systems utilizing evidence-based practice strategies

Confidentiality: De-identified. No names/initials, DOB, addresses, schools, case numbers, or identifying details included.

Purpose

To demonstrate systems engagement through evidence-informed wraparound referral practices and interagency coordination to reduce barriers and improve continuity of care.

Case Example 1 (De-identified)

Date/Time: Tuesday, April 8, 2025 | 1:30–2:10 PM

System Need Identified: Housing instability and financial strain impacting family safety and follow-through

Engagement Strategy Used (Wraparound): Barrier assessment + warm referral + follow-up plan

Interagency Actions Completed:

- Identified appropriate local housing assistance options and eligibility requirements (general)
- Assisted caregiver in prioritizing next steps (documents needed, timelines, contact plan)
- Developed a follow-up schedule to reduce missed steps and improve completion

Barrier Reduction: Transportation/time constraints addressed by creating a step-by-step plan and confirming phone-based options where available

Documentation Summary: Recorded referral steps completed, caregiver plan, and follow-up date

Case Example 2 (De-identified)

Date/Time: Friday, April 18, 2025 | 10:00–10:35 AM

System Need Identified: Medical/behavioral health coordination need affecting treatment participation

Engagement Strategy Used: Interagency collaboration + care coordination planning

Interagency Actions Completed:

- Coordinated referral options and discussed appointment scheduling barriers
- Supported caregiver in identifying a primary contact method and backup plan
- Reviewed confidentiality considerations and appropriate release/consent processes as applicable

Barrier Reduction: Addressed scheduling/communication barriers through a written plan and reminder strategy

Documentation Summary: Documented coordination steps and next appointment-related action items

Case Example 3 (De-identified)

Date/Time: Saturday, May 3, 2025 | 11:20–12:00 PM

System Need Identified: Substance use treatment support needed in the caregiver system impacting family stability

Engagement Strategy Used: Resource linkage + motivational support + safety-oriented planning

Interagency Actions Completed:

- Reviewed treatment resource categories (assessment, outpatient options, community supports)
- Supported caregiver in identifying immediate next step and a safe support person
- Planned follow-up to reassess engagement and barrier issues

Barrier Reduction: Addressed ambivalence and overwhelm by breaking steps into “first call” and “second step” actions

Documentation Summary: Documented referral plan, supports identified, and follow-up date

Reflection (How this demonstrates 6.2)

These examples demonstrate my ability to engage systems using evidence-based strategies by applying wraparound principles, interagency collaboration, and barrier-reduction planning. I coordinated referrals and follow-up steps in a way that supported continuity of care and improved access to needed services.

Theoretical Foundation

This work is grounded in **Systems Theory** and **Wraparound principles**, guiding how I assessed barriers across systems and coordinated practical steps that support stability and service connection.