

Chattanooga Regional Homeless Coalition Helpline: Case Note
Case Manager: I.B
Date: 09/13/2021

Client Initials: J.R Age: 35 Sex: F Race: White

Client stated that they are currently staying at a friend's house but will need to move out soon. Client has no method of transportation and can barely walk due to leg injury. Client receives SSDI and SNAP. Client connected with case manager at Family Promise of Greater Chattanooga 3 years ago but gave up because they did not find the case manager to be helpful. Client heard about Flex Funds and would like to be financially assisted with an extended motel stay. IB expressed that client is not eligible for Flex Funds but will help find an agency that may assist them. Client expressed their concerns with past case manager. IB noted feedback and will follow-up with supervisor for suggestions. IB found several available services for client. IB and Client negotiated which intervention will best suit them.