

ILSIA BONILLA

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PROFESSIONAL SUMMARY

Graduate student with bilingual abilities (Spanish) with experience working with adolescents and adults. Strong history of using critical thinking to assess client needs and locate or promote appropriate community resources. Experience in advocating for clients from a diverse cultural and socioeconomic backgrounds.

WORK EXPERIENCE

School Social Work Intern

2022-Present

Dalton Public Schools, Dalton, GA

- Participate in systems-based social work involving the student, the family and the school personnel in identifying needs, establishing an intervention plan, and collaborating with community agencies to provide additional support.
- Provide school social work services, which address the psychosocial needs of school age children, inclusive of Special Education (0-21yrs), and their families so as to directly address academic performance and achievement.

Graduate Assistant

2022-Present

Southern Adventist University, Collegedale, TN

- Assist students by providing academic related information, answering questions and keeping regular office hours in order to ensure academic success.
- Manage program projects (e.g., alumni association, recruitment, field) at discretion of supervisor.
- Process students' grades by scoring coursework and recording the scores in desired format in order to identify and keep track of students' academic performance.

Helpline Intern

2021-2022

Chattanooga Regional Homeless Coalition, Chattanooga, TN

- Answer and provide appropriate assistance for information/referral calls following policies and procedures.
- Demonstrate sensitivity, empathy regarding human service issues. Project a non-judgmental attitude towards those requiring assistance.

Office Assistant

2020-2021

Department of Social Services (DSS), Deer Park, NY

- Ensured all current patient information was updated and collected appropriately according to organization and industry standards.
- Provide information on Supplement Nutrition Assistance Program (SNAP) and public assistance.

EDUCATION

Southern Adventist University, Collegedale, TN

- Bachelor's degree in Social Work
- Pursuing Master's in Social Work Est. August 2023