

Resident Visitation (non complaint related)

Ashley Pelham

00018483PSA3

Instances: 1

County	District	Complete	Date Completed	Minutes	Hours
Hamilton	Partnership for Families, Children & Adults	Y	10/29/2018	60.00	1.00

Number of Contacts:

0 Family

10 Residents

4 Staff Members

Contact:

**Facility**

**Facility Type**

**Facility ID**

Nursing Facility

Contact:

District: Partnership for Families, Children & Adults

**Resident**

(Unknown)

**Activity Comments**

Pelham and intern, Kaitlyn Goffin, conducted a quarterly visit. Pelham began by meeting with several staff members in the conference room. These staff included:

- Unit Supervisor
- DON and ADON
- Executive Director

Pelham and intern specifically conducted this visit on the side of the building that holds rehabilitation residents. Pelham and intern split up these wings and both received the same two concerns, cold food and long call lights.

Pelham spoke with ADON about these concerns. Goffin spoke with ADON about a resident who was having a hard time with his call button light. ADON made Pelham and Goffin aware of interventions they were trying in order to resolve this issue.