

Tennessee Department of Human Services

Risk Factor Matrix

		County	Hamilton	Date
ENVIRONMEN'		4	Score: 41.5 N/A	1
Green -	Crisis	Vulnerable	Stable	Thriving
SHELTER	Structure is unsound, has been condemned, and is dangerously unsafe.	Shelter is deteriorating, some broken windows, holes in walls or floors.	Structure has minor structural problems, broken window, some repairs	Shelter is sound no repai
UTILITIES	Utilities are disconnected or inoperable creating immediate risk.	Utilities are disconnected or inoperable but risk is intermediate.	required. Utilities are in working order most of the time.	Utilities are operable and no history of
HOMELESS	Client is homeless or being evicted and weather conditions are very dangerous.	Client is homeless or threatened with eviction but weather only poses intermediate risk.	Client is homeless or eviction is pending but weather makes risk	Client is not homeless or being threatened with eviction.
CRIMINAL	Residence in high crime	Residence is in an area that	minimal.	
ACTIVITY	area, client has been victimized repeatedly.	puts client at risk for being the victim of a crime.	Residence is in an area with a low risk of criminal activity	Residence is in an area with little or no criminal
TRASH/	Most areas of the	Some areas of the	A few areas of the	activity.
CLUTTER	household are not accessible due to dangerous accumulations of trash or personal belongings.	household not accessible due to accumulations of trash or personal belongings, intermediate	household are not accessible due to clutter or personal belongings, low risk.	All household areas are accessible and there is little to no clutter.
TRAFFIC	Residence is in a high	risk.		
	traffic area and client's wandering puts them at high risk.	Residence is in an area moderate amount of traffic and client tends to wander.	Residence is in a location that poses low risk to a wandering client.	Residence location and client behavior poses little or no risk.
PEST INFESTATION	Severe pest infestation with bugs, mice or rats evident in the food, bed linens, dishes, or on the client with no effort made to control the pests.	Intermediate evidence of pest infestation with some indication of an effort to control the pests.	Some evidence of a reoccurring pest infestation but efforts to control the pests keep the problem to a minimum.	Little or no evidence of any pest infestation.
HUMAN OR ANIMAL	Extreme filth in the	Some areas of the house are	Some odor of human or	There is no evidence or
WASTE	residence including the visible presence of human or animal urine or feces.	dirty and there is some evidence of human or animal waste.	animal waste exists but there is no visible evidence.	odor of human or animal waste.
INANCIAL			Score: 1.4 N/A	
	Crisis		Stable N/A	mi · ·
NCOME	Client has no income, is totally dependent on others for finances, basic needs are unmet putting	Client's income is not sufficient to meet most basic needs, choosing between necessities putting	Client has limited income but most basic needs are met with low risk to safety.	Thriving Client has sufficient income and all basic needs are met.
		client at intermediate risk. Client needs assistance	01:	
INANCES :	financial resources, depends on others to manage money, refuses	with finances, gives money away despite own needs, is	Client occasionally needs help with managing money but for the most part keeps bills paid without help.	Client is able to manage their own money and knows where and to whom it goes, bills are paid consistently.

MISUSE OF FUNDS	Client's money is being taken or misused resulting in the loss of food, shelter, medicines and other basic necessities.	Client's money shows a pattern of misuse which without intervention will result in a lack of basic necessities.	Client's money is being taken or misused but minimal basic needs are usually met.	There is no indication that the client's money is being taken or misused.
CLIENT'S AWARENESS OF FUNDS	Client is unaware of finances and alleged perpetrator has full access to the client's money.	Client is unaware of finances but alleged perpetrator has only sporadic access to the funds.	Client is unaware of finances but responsible parties restrict alleged perpetrator's access.	Client is unaware of finances, responsible party managing money and no indication of exploitation.
SUFFICIENT INCOME	Client has sufficient income but standard of living does not match resources.	Client has sufficient income but bills are paid sporadically resulting in loss of utilities, food or medication.	Client has sufficient income but needs occasional assistance with finances.	Client has sufficient income and manages income independently.

PHYSICAL HEALTH		Score: 1.3 N/A		
	Crisis	Vulnerable	Stable	Phriving
AMBULATION	Bedfast	Difficulty ambulating,	Occasionally non-	Ambulatory without
		requires prosthesis (cane or	ambulatory, ambulatory /	assistance)
	B-Br	walker) or hands on help to	with a wheelchair or	
		ambulate	assistive device	
ILLNESS OR	Chronic or acute	Chronic illness, non life	Occasional flare up of	No chronic medical
MEDICAL	potentially life threatening	threatening but requiring (chronic illness, medical	problems, generally healthy
CONDITION	illness or condition	continuous care or	conditions are controlled by	
		treatment	regular medical checkups	
SKIN	Client has decubitus	Client has evidence of skin	Client has evidence of skin /	No evidence of skin
BREAKDOWN	ulcers and bedsores	break down and is not	breakdown but is receiving	breakdown or discoloration
		receiving treatment	treatment	of the skin
NUTRITION	Client has been diagnosed	Client has evidence of skin	Client's minimal	Client is not in any need of
	or appears to be	break down and is not	nutritional needs are being	treatment or services
	malnourished	receiving treatment	met	
DEHYDRATION	Client is dehydrated;	Client states they are	Client says she stays thirsty	Client has no indicators of
80	client has continuous	continuously thirsty and	but can get water to drink	dehydration
	thirst AND water is not	have difficulty getting	when she needs it.	
	available.	water.		
UNMET	Medical emergency. Has	Some observable health	No obvious unmet health	Medical and health needs
HEALTH NEEDS	critical unattended health	needs and not receiving	needs, has not seen doctor	are being met. Medical
	needs. Refuses critical	medical care or medicines;	recently, some assistance	conditions are being
	medical services, unable	has chronic condition or	needed with care and	controlled.
	to obtain needed	advancing age and	medication.	/
	medication, insufficient	receiving no medical care		
	diet has resulted in serious	or follow up; insufficient		
	health problem.	diet. Non compliant with	*	
		medical advice and		
		treatment.		

MENTAL HEALTH			Score: 1.25 N/A	
	Crisis	Vulnerable	Stable	Thriving
CONFUSION	Constant confusion	Periodic confusion	Minimal confusion	No confusion
MENTAL	Severe uncontrolled	Decompensate form of	Minimally controlled mental/	No evidence of any
ILLNESS	mental illness including	mental illness, some	illness, depression that is	untreated mental illness.
	untreated depression.	evidence of depression.	being treated.	
CAPACITY	Obvious lack of capacity	Capacity to consent is	Minimal short term and or	Client appears to be able
	to consent, lacking the	questionable or fluctuates, (long term memory loss.	to make informed
	ability to make informed	obvious short term memory		decisions.
	decisions.	loss.		
TREATMENT	Client refuses needed	Client resists needed	Client needs services and is	Client is not in need of
<u> </u>	mental health treatment or	treatment or services. (open to receiving services.	any mental health services

	services.			or is on medication and mental health condition is stable.	
SUBSTANCE AB	USE		Score: N/A		
2022111102112	Crisis	Vulnerable	Stable	Thriving	
USE	Chronic alcohol or substance abuse.	Episodic alcohol or substance abuse.	Infrequent episodes of alcohol or substance abuse	No evidence or history of alcohol or substance abuse.	
CAPACITY	Obvious lack of capacity to consent due to substance abuse, inability tom make informed decisions.	Capacity to consent is questionable and there is an obvious loss of short or long term memory.	Minimal evidence of short or long term memory loss due to alcohol or substance abuse.	Client appears to be capable of making informed decisions regardless of substance abuse.	
TREATMENT	Client refuses needed treatment or services.	Client resists needed treatment or services.	Client needs services and is open to receiving them.	Client does not need any services.	
DISABILITIES					
DISABILITIES	Crisis	Vulnerable	Score: N/A Stable	Thriving	
PHYSICAL OR MENTAL DISABILITY	Severe and functionally physical and mental limiting disability.	Moderately severe physical or mental disability.	Minimal severe physical or mental disability.	No severe physical or mental disability.	
DEVELOPMENT AL DISABILITY	Has a diagnosis of mental retardation, cerebral palsy, autism epilepsy, or traumatic brain injury AND requires extensive assistance which is rarely or never available or client refuses assistance.	Has a developmental disability and needs substantial assistance, which is often not available or is refused by the client.	Has developmental disability and needs occasional assistance and resources are available most of the time and client accepts help.	Has Developmental disability and has assistance which the clien will accept when and if needed.	
ACTIVITIES OF	DAILY LIVING		Score: 2.3 N/A		
	Crisis	Vulnerable	Stable	Thriving	
BATHING & DRESSING	Completely dependent on others for bathing and dressing.	Requires intermediate amount of assistance with bathing and dressing.	Requires only a little assistance with bathing and dressing.	Client is able to bathe and dress without assistance.	
TOILETING	Completely dependent on others for toileting, incontinent, wears adult diapers that must be changed.	Requires substantial assistance with toileting, needs help with diapers, transferring to potty chair or use of bed pan.	Requires minimal assistance with toileting.	Client is able to attend to all toileting needs without assistance.	
EATING	Client is unable to feed self.	Requires moderate degree of assistance with eating meals.	Requires a little assistance with eating meals, food cut up, cartons opened.	Client is able to feed self independently.	
MEAL PREPARATION	Client is unable to prepare any meals of any	Client is unable to prepare anything other than simple	Client is able to heat prepared meals in	Client is able to prepare all types of meals	

DHS staff should check the "Forms" section of the intranet to ensure the use of current versions. Forms may not be altered without prior approval.

Distribution: Pending

HS-3134 (3/2015)

HS-3134 (3/2015)

meals that require almost no

Client requires a lot of help

with grocery shopping and

Client needs substantial

medications with some

assistance with all household

Client can take and manage

cooking.

direction.

paying of bills.

type.

Client is unable to do any

grocery shopping or pay

Client is unable to do any

bills without assistance

Client cannot take and

household chores.

manage prescribed

medications without

GROCERY

SHOPPING /

HOUSEHOLD

MEDICATION

MANAGEMENT

CHORES

PAYING BILLS

microwave, open cans,

operate cook stove.

with only a little

amount of help with

household chores.

Assistance.

direction.

Client can do grocery

shopping and pay bills

Client needs only a limited

Client can take and manage

medications with minimal

independently.

bills

Client does not require

any help with grocery

Client is able to do all

Client is able to take and

manage medications

household chores

independently.

independently.

shopping or the paying of

	assistance.			
ADLs	Totally dependent on others for ADL's AND no one is available OR person available is incapable of meeting client's needs OR refuses to provide care; client refuses all assistance AND is totally dependent on others for ADL's.	Needs substantial assistance with any ADL's and dependable assistance is rarely available OR available persons are incapable OR unwilling to meet client's needs OR client refuses help.	Assistance needed with ADL's and assistance is inconsistent or sporadic.	Able to meet needs independently or assistance is available as needed.

INFORMAL SUP	PORTS		Score: 1.75N/A	
	Crisis	Vulnerable	Stable	Thriving
TRANSPORTAT ION	Client has no transportation options.	Client can arrange transportation but dependability and availability are questionable.	Client is usually able to arrange for transportation for necessary appointments.	Client has transportation available and accessible whenever it is needed.
RELATIVES/ FRIENDS ABLE OR WILLING TO ASSIST	Client has no relatives or friends able or willing to assist or geographically available.	Relatives or friends available to assist but have limited skills or knowledge of resources and are not always available.	Relatives or friends available and willing to assist but need some direction and assistance from outside agencies.	Relatives or friends available and willing to assist and are knowledgeable, dependable and capable.
SERVICE AVAILABILITY	Critical services are not available in client's area posing significant risk to the client.	Many necessary services are not available in the client's area, but danger to client is moderate.	A few services are not available to the client, but pose only minimal danger to the client.	All or most critical services are available to the client.
ISOLATION	Client is isolated from community services physically, socially, or geographically posing significant risk to the client.	Client is somewhat isolated from community services by lack of knowledge, or cultural barriers, placing client at moderate risk.	Client is minimally isolated from community services by lack of knowledge or cultural barriers but seems willing to be educated.	Client is not isolated from community services by any physical, social, or geographic barriers.

FORMAL AGEN	CY SUPPORTS		Score: 2- N/A	
469	Crisis	Vulnerable	Stable	Thriving
TRANSPORTAT ION	Client has no transportation options.	Client is able to arrange for transportation but dependability and availability are questionable.	Client is usually able to arrange for transportation through some means for necessary appointments.	Client has transportation available and accessible whenever transportation is needed.
SERVICE AVAILABILITY	Critical services are not available in client's area posing significant risk to the client.	Many necessary services are not available in the client's area, but safety risk is intermediate.	A few services are not available to the client but pose only a low safety risk to the client	All or most services are available to the client.
ISOLATION	Client is isolated from community services physically, socially and geographically posing significant risk tom the client.	Client is somewhat isolated from community services by lack of knowledge, cultural barriers, placing the client at intermediate risk.	Client is minimally isolated from community services by lack of knowledge or cultural barriers but seems willing to learn.	Client is not isolated from community services by any physical, social or geographic barriers

CARETAKER/PERPETRATOR

- These risk factors combine both Caretaker and Perpetrator
- Usually one and the same person
- But Not Always!
- The Safety Assessment is addressing Risks, look at how one may cancel out the other, keep focus on the <u>safety</u> of the CLIENT

Score:	N/A
Deure.	11/7

INTERVIEW	interviewed alone and or from receiving necessary medical services.	services placing client at intermediate risks.	cooperates after some persuasion.	receive services that are necessary to protect the client.
HOSTILITY / PUNISHMENT	Client is being punished, improperly restrained, confined or isolated from others.	Client is being threatened with punishment or is the subject of hostile or mean spirited jokes.	Client is being manipulated on how to feel or how to think.	Client does not appear to be experiencing any verbal or mental threats or hostility.

CATEGORIES	Crisis=4	Vulnerable=3	Stable=2	Thriving=1	N/A=0
ENVIRONMENT				1,5	
FINANCIAL			*	1.6	
PHYSICAL HEALTH				1.3	
MENTAL HEALTH				1,25	
SUBSTANCE ABUSE				1	
DISABILITIES					
ACTIVITIES OF DAILY LIVING			2.3		
INFORMAL SUPPORTS				1.75	1
FORMAL AGENCY SUPPORTS			2	1.75	
CARETAKER/PERPETRATOR					NA
ELEMENTS OF ABUSE, NEGLECT,					1 1
EXPLOITATION & SELF NEGLECT					NA

SCORE: $\sqrt{.5}$ Total divided by # of categories not marked N/A