

Kaitlyn Orquia

Phone: 941-380-5283 Email: kaitlynorquia@gmail.com

Education

Southern Adventist University (SAU)

Masters of Social Work
Collegedale, TN

Anticipated Aug 2023

Southern Adventist University (SAU)

Bachelor of Social Work
Collegedale, TN

May 2019

Experience

Adoration Hospice, Social Work Intern

Adoration Home Health & Hospice
Sweetwater, TN

Sept 2022-June 2023

- Assisted patients and families with psychosocial support.
- Assessed and established goals with patients and families to develop care plans.
- Completed documentation in compliance with agency policy.
- Educated patients and families on grief and coping techniques.
- Connected patients and families to community services.
- Coordinated with hospice team to provide care to patients and families.
- Developed comprehensive resource binder for agency social worker.
- Provided training on assessments for interdisciplinary hospice team.

South East TN Long-Term Care Ombudsman

Partnership for Families, Children & Adults: Elder Services
Chattanooga, TN

Feb 2019- July 2022

- Advocated to resolve concerns, uphold resident rights, and improve care on behalf of long-term care residents.
- Educated residents, families, and providers on resident rights, aging resources, and good care practices.
- Collaborated with a variety of state organizations for the elderly.
- Managed the agencies Volunteer Ombudsman Program.
- Maintained a quarterly visitation schedule to visit all 70+ facilities across the 10-county region.

Partnership: Elder Services Intern

Partnership for Families, Children & Adults: Elder Services
Chattanooga, TN

Feb 2018- Feb 2019

- Served as a Volunteer Ombudsman Representative.
- Responded to the concerns of Long-Term Care Residents alongside the Ombudsman.
- Joined the Home Care Case Worker and the Geriatric Case Worker for home service visits.
- Prepared and delivered food boxes for local seniors.