

Good afternoon,

My name is Laretta Roe and I am an intern for Missy Zensen at Volunteer Behavioral in Chattanooga. I am currently in my MSW program at Southern Adventist University. For my special project, Missy has put me to the task of researching what protocols that transportation entities have in place for handling passengers who are in a mental health crisis. A crisis can be considered any mental health symptom that is impairing the individual's ability to function normally or having symptoms that are overwhelming to the individual. I would appreciate any information that you could pass on to me in regards to what policies Carta may have in place or are working towards implementing. Also, Missy mentioned that you may be interested in having us come out and speak to Carta employees and provide education about mental health. I would be happy to set that up for you. We are excited to collaborate with you and are looking forward to our next correspondence.

Thank you,

Laretta Roe B.S.W.  
Crisis Clinician (Chattanooga)  
Volunteer Behavioraal at Joe Johnson in Chattanooga