

CASA Client Exit/Closure Survey

Contacted on:

Contacted by:

Client name:

Today's Date:

Short answer:

1. What was helpful about your experience with CASA?
2. What was not helpful about your experience with CASA?

If there is a listed complaint, follow up with:

- What would have been more helpful?
- Is there anything you need moving forward?

VOCA Questions:

Please rank your level in accordance with the following scale:

Strongly Disagree | Disagree | Neutral | Agree | Strongly Disagree

1. Your immediate sense of comfort in court has increased as a result of the services you received from this agency.

Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree

2. You are more knowledgeable of the services and community resources available to families.

Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree

3. You are more knowledgeable about the criminal justice system.

Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree

4. You are satisfied with the services you have received.

Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree

5. You have identified support systems as a result of your time with CASA.

Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree