

Client Exit Survey (to be given to the custodian of the child)
CASA of Bradley and Polk County

Docket number:

Name:

Contact information:

Date contacted:

Date completed survey:

How was your experience with CASA?

(1=completely negative, 5=neutral, 10=completely positive)

1 2 3 4 5 6 7 8 9 10

What went well about your overall experience with CASA?

What did not go well about your overall experience with CASA?

What would have made it better?

The following questions pertain to the advocate you worked with:

What advocate did you work with?

Please rate on a scale of 1 to 10 (1=completely disagree, 5=neutral, 10=completely agree):

- The advocate was overall supportive of the child
1 2 3 4 5 6 7 8 9 10
- The advocate attempted to communicate with you regularly
1 2 3 4 5 6 7 8 9 10
- The advocate attempted to communicate with the child regularly
1 2 3 4 5 6 7 8 9 10
- The advocate was familiar with the child and their concerns
1 2 3 4 5 6 7 8 9 10
- The advocate was helpful overall in this case
1 2 3 4 5 6 7 8 9 10
- The advocate's input made a difference in the court's decision
1 2 3 4 5 6 7 8 9 10

Any extra comments, praise, or concerns about your advocate?

The following questions pertain to your experience in court:

Please rate on a scale of 1 to 10 (1=completely disagree, 5=neutral, 10=completely agree):

Do you feel more knowledgeable about the child welfare system as a result of working with CASA?

1 2 3 4 5 6 7 8 9 10

Do you feel more knowledgeable about the court system as a result of working with CASA?

1 2 3 4 5 6 7 8 9 10

Did the presence of CASA make you feel more comfortable about your experiences in court?

1 2 3 4 5 6 7 8 9 10

Any additional comments, thoughts, or questions?

Advocate Case Survey (to be given to the advocate when a case closes)

CASA of Bradley and Polk County

Docket number:

Name:

Contact information:

Date contacted:

Date completed survey:

What do you feel went well about your work with this case?

What did not go well about your work with this case? What would have made it better?

How many home visits did you do for this case?

How many school visits did you do for this case?

How many times in total did you meet or talk with the child?

Please rate on a scale of 1 to 10 (1=completely disagree, 5=neutral, 10=completely agree):

- You were overall able to fully support and be the voice of the child

1 2 3 4 5 6 7 8 9 10

- You communicated with the family regularly

1 2 3 4 5 6 7 8 9 10

- You communicated with the child regularly

1 2 3 4 5 6 7 8 9 10

- You were familiar with the child and their concerns

1 2 3 4 5 6 7 8 9 10

- You feel that you were helpful overall for the child

1 2 3 4 5 6 7 8 9 10

- Your input made a difference in the court's decision

1 2 3 4 5 6 7 8 9 10

Any comments that you have about how you rated the above questions?

Is there anything else you need to feel more supported in the future?