

# Emergency Management Institute



## FEMA

This Certificate of Achievement is to acknowledge that

**MIKE G HOBACK**

has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of the independent study course:

**IS-00242**

**Effective Communication**

*Issued this 20th Day of October, 2006*



A handwritten signature in black ink, reading "Vilma Schifano Milmo".

Vilma Schifano Milmo  
Superintendent (Acting)  
Emergency Management Institute