

MARISSA NORMAN

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OBJECTIVE

Highly motivated individual with a positive attitude and excellent experience, skills, and education in the field of Social Work seeking a challenging position where I can be of benefit to others. Quick learner who works well with others in a close, supportive team environment. I am a compassionate, trustworthy individual ready for the opportunity to serve others and contribute to your organizational goals and objectives.

EDUCATION

- ◆ **LIPSCOMB UNIVERSITY** Nashville, TN
B.S. Degree in Social Work
- ◆ **SOUTHERN ADVENTIST UNIVERSITY** Collegedale, TN
Currently Working on Master Degree in Social Work
Expected Graduation: 8/19

PROFILE

- ◆ Experienced and compassionate MSW Social Worker with a strong desire to make a difference in the lives of underserved and at-risk populations, especially children.
- ◆ A natural ability to connect with young children, adolescents, and families.
- ◆ Proven record of success inspiring students and parents to learn and utilize new coping strategies that foster positive behavior and communication.
- ◆ A great passion for empowering and advocating for others using evidence-based practices and community resources.
- ◆ Able to appreciate differences in others in a nonjudgmental and impartial manner.

CURRENT PROFESSIONAL ASSOCIATIONS

- ◆ National Association of Social Work (NASW)
- ◆ North American Association of Christians in Social Work (NACSW)
- ◆ Children's Ministry Volunteer in Chattanooga, TN

EXPERIENCE

- YOUNG WILLIAMS** Nashville, TN
Child Support Specialist 8/17 to 8/18
- Responsible for conducting thorough interviews with custodial and non-custodial parents. Assessed cases in accordance with state policies, rules, and regulations.
 - Coordinated paternity and support orders. Reviewed and adjusted support orders. Took appropriate case action within established time frames.
 - Prepared cases and the necessary legal and administrative documents for review and approval by staff attorney, administrator, and/or supervisor designee.

- STATE OF TENNESSEE** Nashville, TN
Department of Children's Services 7/16 to 6/17
Foster Care Case Manager 1
- Visited families, resource families, providers, children, and young adults in their home or foster care placement setting to determine if abuse or neglect had occurred.
 - Assessed progress, addressed special needs or concerns, and ensured safety.
 - Appeared in court to present case findings during assessment and interviews.
 - Completed assessments and incorporated results in documented permanency plan.

EXPERIENCE (Continued)

CAMBRIDGE ACADEMY

Brentwood, TN

Floater/Substitute Teacher

6/14 to 8/15

- Assisted children with physical, developmental, and behavioral milestones. This included helping teacher with learning plan, activities, and classroom behavior.
- Effectively communicated with parents regarding their child's behavior and progress.

COLLEGE OF BUSINESS OFFICE

Nashville, TN

Student Worker

9/14 to 12/14

- Responsible for efficiently completing a variety of administrative tasks for professors.
- Tasks included answering phones, copying/faxing, emailing, and records management.
- Assisted students, faculty, staff, and visitors conducting business in the office.

INTERNSHIPS

THE AUSTIN HATCHER FOUNDATION OF PEDIATRIC CANCER

Chattanooga, TN

Intern

3/19 to 7/19

- Conducted co-therapy involvement with parent-child interaction. Therapy used a structured approach for strengthening the relationship between parent and child.
- Trained in and used "Problem Solving Skills Training," a preventative approach equipping parents of newly diagnosed children with the tools they needed to solve a wide variety of challenges associated with cancer treatment in children.

CHILDREN'S ADVOCACY CENTER

Chattanooga, TN

Intern

9/18 to 6/19

- Gained an in-depth understanding of intervention and prevention services.
- Taught elementary aged students a prevention program on sexual abuse with a focus on teaching body boundaries. Efficiently handled disclosures of reported child abuse.

INSPIRE NOLA CHARTER SCHOOLS

New Orleans, LA

Intern

March, 2016

- Completed 40 hours of shadowing experience with a senior level school social worker to address the social, emotional, and scholastic needs of high school students.
- Attended administrative meetings with the Principal to discuss students' scholastic goals and achievements, issues/concerns, and promote morale and community involvement.

SUSAN GRAY SCHOOL

Nashville, TN

Intern

1/16 to 4/16

- Responsible for working with the lead teacher and occupational and speech therapists in the early childhood education of children with developmental disabilities.
- Followed the "KidTalk Enhanced Mileu Teaching Model" to increase language skills.
- Collected individual and group data to assess progress towards individual goals.

HARVEST HANDS

Nashville, TN

Intern

8/15 to 12/15

- Mentored and tutored elementary school aged children. Facilitated small and large group sessions. Administered enrichment activities for the after-school program.