**Sydney Shaw**

212 Mapleton Forest Dr., Cleveland, TN (423) 458-7900 smmshaw91@gmail.com

Education

Master’s of Social Work (in progress) 2023 (began Jan.)

*Southern Adventist University*

Master’s – Criminal Justice 2019

*Arizona State University*

Bachelor of Science – Psychology 2014

*The University of Chattanooga*

Experience

Employment-Based Internship January 2023 – October 2023

For my MSW Foundation Practicum, I completed 400 hours at my current job with DCS in the foster care and family support service departments. My practicum included home visits, case management, engaging children and families, documenting visits, and attending various meetings.

Team Leader/CM IV– Special Investigations Unit January 2022 - Present

I manage a team of five case managers that cover 31 counties in Middle to East TN. My responsibilities is to ensure quality assessments and timeliness of job duties by the case managers to ensure children are safe.

Case Manager III – Special Investigations Unit May 2018 - January 2022

Department of Children’s Services Middle and East Tennessee

I investigated severe and non-severe abuse and neglect cases in the East, Tennessee Valley, and Upper Cumberland Regions. I am responsible for gathering, investigating, and documenting information related to my cases, providing services to families of children at risk of coming into State’s custody, assessing safety in a diverse range of facilities and foster homes. Additionally, I interface with law enforcement agencies, court staff, other State agencies, and community partners to further assess and enhance the safety, well-being, and permanency of the families with which the Department is involved.

Case Manager I-II – Child Protective Services March 2015 - May 2018

Department of Children’s Services Southeast Tennessee

I was responsible for making home visits, assessing the safety and well-being of children in their homes, providing services to at-risk families, and working with service providers to assist families with their needs. Additionally, I interviewed family members and witnesses, documented conditions within the home, and made referrals to agencies and community partners where appropriate.

Shift Leader June 2008-June 2014

Hardee’s

I was responsible for leading and directing my team, managing personnel, interfacing with store management, and general daily problem-solving tasks. Prior to becoming a shift leader, I was a trainer and a crew member.