

## SUSAN YATES

### EDUCATION

- Southern Adventist University, Collegedale, Tennessee** August 2021  
*Master of Social Work - Candidate*
- GPA in Major: 3.55/4.0
  - School Social Work Emphasis
- Southern Adventist University, Collegedale, Tennessee** May 2020  
*Bachelor of Social Work*
- GPA in Major: 4.0/4.0
  - Cum Laude Honors
- Chattanooga State Community College, Chattanooga, Tennessee** May 2018  
*Associate of Science – Tennessee Transfer Pathways in Social Work*
- GPA in Major: 3.75/4.0
  - Cum Laude Honors

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### EXPERIENCE

**GRADUATE ASSISTANT, SCHOOL OF SOCIAL WORK – SOUTHERN ADVENTIST UNIVERSITY, COLLEGEDALE, TENNESSEE**

August 2020 to May 2021

- Assist professors with grading, teaching, and class preparations.
- Managed SONIA (Practicum Software)

**INTERN/VOLUNTEER, CHATTANOOGA NEIGHBORHOOD ENTERPRISE, CHATTANNOOGA, TENNESSEE**

August 2020 to May 2021

- Social Worker/Case Manager – assisted clients with rehousing, referrals to resources, and other needs.
- Participated in research on housing instability and causes in the Greater Chattanooga area.

**INTERN/VOLUNTEER, AMERICAN RED CROSS SETN, CHATTANNOOGA, TENNESSEE**

February 2019 to May 2020

- Pillowcase Project Coordinator – youth emergency preparedness.
- Case Manager – assigned cases to the chapters case workers while maintaining a caseload myself.

## SKILLS

Exceptional organizational and planning abilities.  
Ample active listening skills and ability to use empathy.  
Excellent written and verbal communication skills.  
Detail oriented and laser focused.  
Self-motivated with great time management skills.

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## ACHIEVEMENTS

**Social Work Club Community Service Coordinator** – Position, 2019-2020  
**Community Emergency Response Team** – Certificate, 2018  
**Dean's List** – 5 Semesters  
**Good Conduct Medal** – United States Marine Corps, 2013